



QUALITY POLICY

Marubeni-Itochu Tubulars Oceania Pty Ltd (MITO) is an Australian registered company established to supply steel tubular goods and associated products and services in Oceania region.

MITO Vision Statement

We will unlock potential to create an energised and sustainable future.

MITO Mission Statement

At MITO, our mission is to deliver high-quality products and services that empower our customers to succeed in a changing world.

We achieve this by:

- Combining deep industry expertise with innovation and digitalisation,
- Fostering trusted partnerships across the value chain, and
- Driving continual improvement in quality, safety, and sustainability.

Through our people, capabilities, and customer focus, we turn today's challenges into tomorrow's opportunities — creating lasting value for the resources industry and the communities we serve.

MITO Quality Policy

At MITO, we are committed to delivering high-quality products and dependable services — from our foundation in steel tubulars to our future as a leading supply chain solutions provider.

We will:

- Operate a certified Quality Management System (ISO 9001:2015 & API Q1).
- Meet customer, legal, regulatory, and industry standards' requirements.
- Drive continual improvement through innovation and feedback.
- Set and monitor quality objectives.

Our people, processes, and partnerships are united in one purpose: to deliver quality that supports customer success and sustainable growth.

Hakim Messoussa
MANAGING DIRECTOR